

SOCAR Türkiye Quality Policy

SCC-IRM-POL-0003

October 2023

As SOCAR Türkiye, we strive to be recognized as a leading company in the energy sector and ensure customer satisfaction through sustainable growth. SOCAR Türkiye is committed to adding value to our customers by providing high-quality energy products and services. At the same time, we aim to achieve operational excellence by embracing continuous improvement in our business processes and operations.

This quality policy is a commitment for all employees of SOCAR Türkiye Energy Inc. It forms the foundation of our organization's success and enables us to provide the highest level of service to our customers and stakeholders.

Each employee is considered a contributing part of our organization's success by adopting and implementing this policy.

Our quality policy is based on the following fundamental principles:

Elchin Ibadov

Acting CEO
SOCAR Türkiye

Customer Satisfaction: We will continuously work to understand our customers' needs and strive to meet these needs. We aim to keep customer satisfaction at the highest level.

Teamwork: We encourage effective communication among all our employees and value collaboration. We conduct our business based on ethical values and communicate transparently. We believe that by working together, we will make our organization stronger.

Legal and Administrative Compliance: We will continue our commitment to conducting business in full compliance with relevant legal regulations and standards.

Training and Development: We encourage our employees to continually improve their skills. By providing training and development opportunities, we help enhance the capabilities of our staff.

Risk Management: We assess risks at every stage of our business operations and take appropriate measures. We remain prepared to ensure business continuity.

Corporate Responsibility: We are aware of our environmental and social responsibilities. We act in accordance with sustainability principles.

Continuous Improvement: We will continuously review our business processes and operations and assess opportunities for improvement. We encourage the contribution of each of our employees to continuously improve our quality.